

**JOHORPAY**  
**KERAJAAN NEGERI JOHOR**

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**Manual Pengguna**  
*User Manual*

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**Payment**  
**Quit Rent**

**Version**  
**1.0**

## **Contents**

<b>1. Payment .....</b>	<b>5</b>
<b>1.1 Quit Rent Payment .....</b>	<b>5</b>

## List Of Figures

Figure 1.1: Payment Submenu.....	5
Figure 1.2: Department/Agency Options.....	5
Figure 1.3: Collection Type Options.....	5
Figure 1.4: Payment Search.....	6
Figure 1.5: List Of Favourite Quit Rent.....	6
Figure 1.6: Confirmation Message.....	6
Figure 1.7: Verification Message.....	7
Figure 1.8: Verification Message.....	7
Figure 1.9: Notification Message.....	7
Figure 1.10: Payment Search.....	8
Figure 1.11: Verification Message.....	8
Figure 1.12: Notification Message.....	8
Figure 1.13: List Of Title No.....	9
Figure 1.14: List Of Title.....	9
Figure 1.15: Title Information.....	9
Figure 1.16: Tax Information.....	10
Figure 1.17: Owner Information.....	10
Figure 1.18: Verification Message.....	11
Figure 1.19: Verification Message.....	11
Figure 1.20: Notification Message.....	11
Figure 1.21: Payment Search.....	12
Figure 1.22: Verification Message.....	12
Figure 1.23: Notification Message.....	13
Figure 1.24: List Of Title.....	13
Figure 1.25: List Of Title.....	13
Figure 1.26: Title Information.....	13
Figure 1.27: Tax Information.....	14
Figure 1.28: Proprietor Information.....	14
Figure 1.29: Verification Message.....	15
Figure 1.30: Verification Message.....	15
Figure 1.31: Notification Message.....	15
Figure 1.32: Notification Message.....	16
Figure 1.33: Notification Message.....	16
Figure 1.34: Notification Message.....	17
Figure 1.35: List Of Title.....	17
Figure 1.36: List Of Title.....	17
Figure 1.37: Quit Rent Information.....	17
Figure 1.38: Tax Information.....	18
Figure 1.39: Quit Rent Information.....	18
Figure 1.40: Confirmation Message.....	19
Figure 1.41: Confirmation Message.....	19
Figure 1.42: Notification Message.....	19
Figure 1.43: Payment Cart.....	20
Figure 1.44: Verification Message.....	20
Figure 1.45: Notification Message.....	20
Figure 1.46: Payment Search.....	21

Figure 1.47: Verification Message..... 21

Figure 1.48: Payment Cart ..... 21

Figure 1.49: Payment Cart ..... 22

Figure 1.50: Payment Cart ..... 22

Figure 1.51: Terms And Conditions..... 23

Figure 1.52: Online Banking System Login ..... 23

Figure 1.53: Online Banking System Login Details..... 24

Figure 1.54: Unsuccessful Payment Receipt Status ..... 24

Figure 1.55: Payment Receipt With Successful Status..... 24

Figure 1.56: Payment Details ..... 25

Figure 1.57: Receipt Printing..... 25

# 1. Payment

## 1.1 Quit Rent Payment

1. Click on the 'Payment' Menu
2. Click on the 'Choose Agency' submenu.



FIGURE 1.1: PAYMENT SUBMENU

3. Portal will display the page for selection of Department/Agency

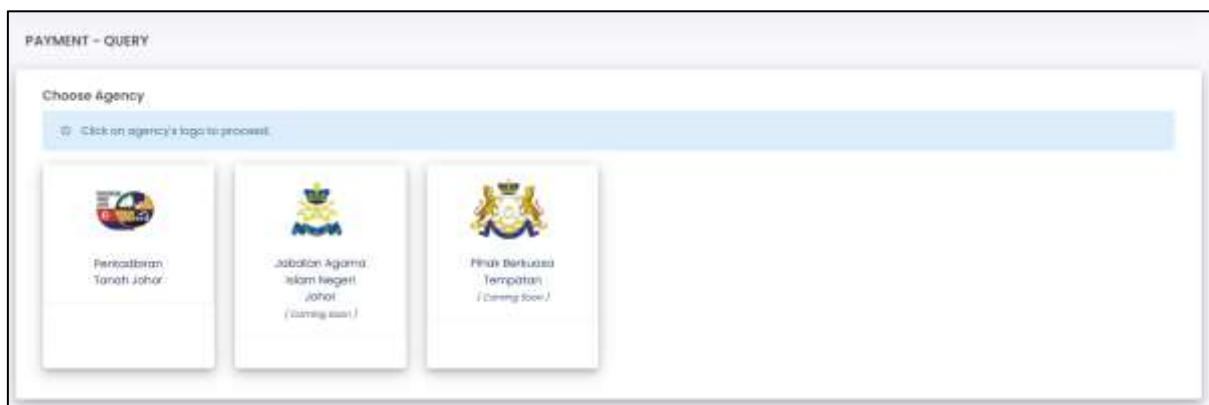


FIGURE 1.2: DEPARTMENT/AGENCY OPTIONS

4. Click on the 'Pentadbiran Tanah Johor' to continue with the online payment. User will then next to select the Collection type.



FIGURE 1.3: COLLECTION TYPE OPTIONS

- a. Click the 'X' icon if you do not wish to continue with the Collection Type option.

5. Click on the 'Quit Rent'. Find your details through the payment search filter.



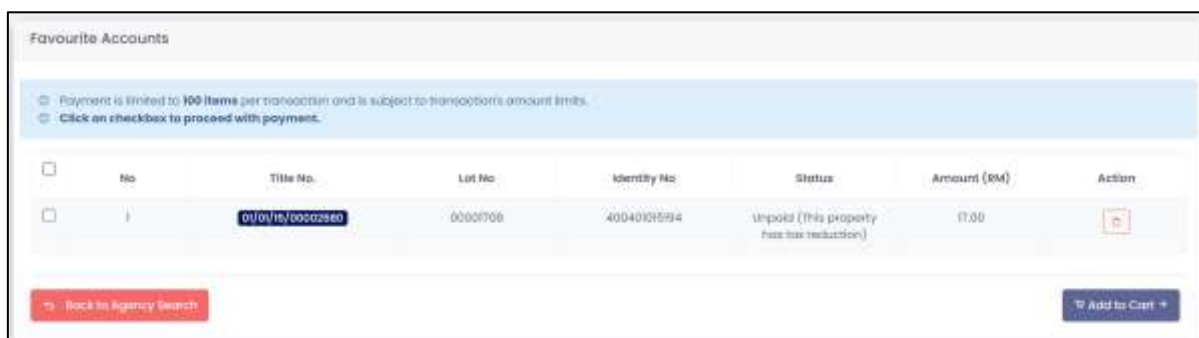
FIGURE 1.4: PAYMENT SEARCH

6. Key in details:

- a. Search Type:

- Favourite Account
- Lot Number
- New Identification Card
- Title No.

- b. Should the 'Search Type' selected is 'Favourite Account', portal will display the list of Title No. that has been marked as favourite.



No	Title No.	Lot No.	Identify No.	Status	Amount (RM)	Action
<input type="checkbox"/>	010115/0002360	0000708	4004010104	Unpaid (This property has tax reduction)	RM 0.00	<input type="checkbox"/>

FIGURE 1.5: LIST OF FAVOURITE QUIT RENT

- i. Mark the  icon on the desired Title No. in order to proceed with the payment.
- ii. Click the  icon to delete favourite Title No. information. Portal will verify by displaying the confirmation message.

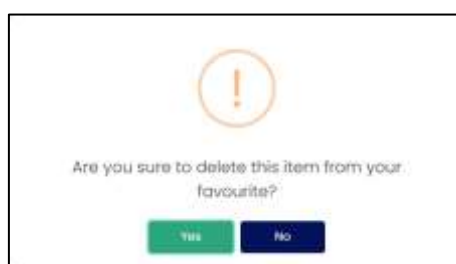


FIGURE 1.6: CONFIRMATION MESSAGE

- (1) Click the 'Yes' button to delete the Quit Rent information. The verification message will appear.

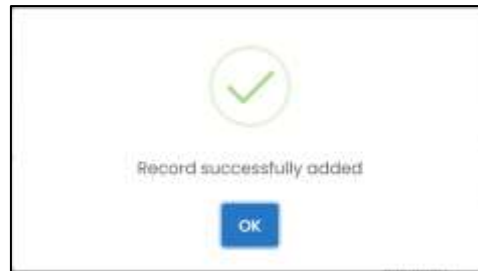



FIGURE 1.7: VERIFICATION MESSAGE

- (2) Click the 'No' button if you do not wish to delete the favourite Quit Rent information.

- iii. Click the  button to continue with the online payment. The confirmation message will appear.

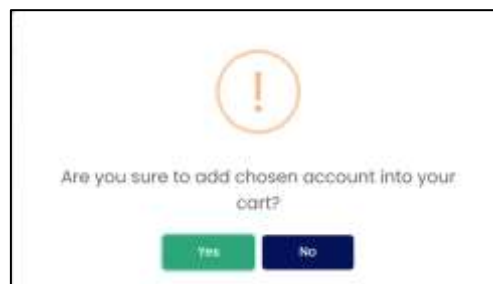


FIGURE 1.8: VERIFICATION MESSAGE

- (1) Click the 'Yes' button to continue with the online payment. Verification message will appear once succeed.

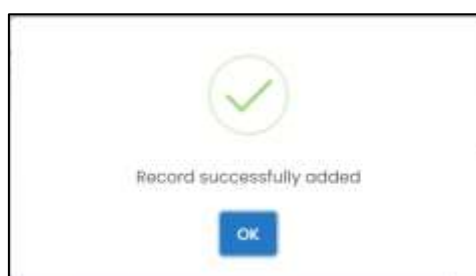



FIGURE 1.9: NOTIFICATION MESSAGE

- (2) Click the 'No' button if you do not wish to continue with the online payment

- c. If the 'Search Type' is 'New Identification Card', Portal displays user identification card based on User ID that already log in.

FIGURE 1.10: PAYMENT SEARCH

- i. Click the  button if you wish to change the agency search. Verify through the verification message.

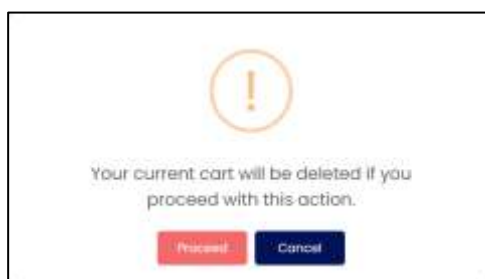
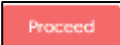
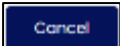




FIGURE 1.11: VERIFICATION MESSAGE

- (1) Click the  button to change the agency search. You will be directed to the Department/Agency options.
  - (2) Click the  button if you do not wish to continue with the change of agency search. You will be taken to the payment trolley page.
- ii. Click the  button to empty the search space that has been filled in.
  - iii. Click the  button to continue with payment information search.

- (1) If no record is found, the portal displays a “No Record” notification message and a “No Record” display on the title list.

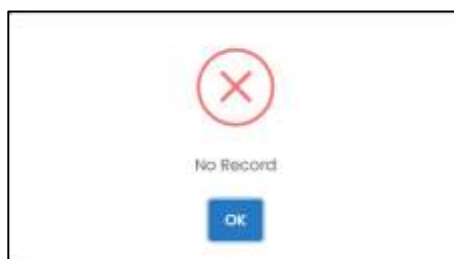


FIGURE 1.12: NOTIFICATION MESSAGE



No	Title No.	Lot No	Identity No	Status	Amount (RM)
No data available in table					

FIGURE 1.13: LIST OF TITLE NO.

(2) If the record has been found, portal will display the Title No. information on the list.

Senarai Hakmilik

Pembayaran dihadkan kepada 100 hakmilik sahaja bagi setiap transaksi dan bergantung kepada had jumlah pembayaran.

No Hakmilik	No Lot	No Pengenalan	Status	Maklumat Cukai
01/01/15/000001234	00001234	8000000001	Belum Bayar	46.00

Kembali ke Cartan Agensi      Tambah Kegemaran +      Tambah ke Trail +

FIGURE 1.14: LIST OF TITLE

iv. Click the **01/01/15/000001234** under the Title No. column to see the information in details. Portal will display the Quit Rent information, Tax information and Owner information.

Search Information

Land Title Information

District	Mukim / Town / City	Type & Title No.	Type & Lot No.
[02] Johor Bahru	[02] Pientang	[02] 00025925	[01] LOT 00004888

FIGURE 1.15: TITLE INFORMATION


Quit Rent Information	
Quit Rent (RM)	563.00
Arrears of Waterway Rent (RM)	0.00
Notice 6A (RM)	0.00
Notice 11 (RM)	0.00
Penalty (After 30 September 2021)	0.00
Arrears of Quit Rent (RM) ( 0 )	0.00
Arrears of Penalty (RM) ( 0 )	0.00
Payment before 30/09/2021 (RM)	563.00
Payment after 30/09/2021 (RM)	563.00
<b>TOTAL (RM)</b>	<b>563.00</b>


FIGURE 1.16: TAX INFORMATION

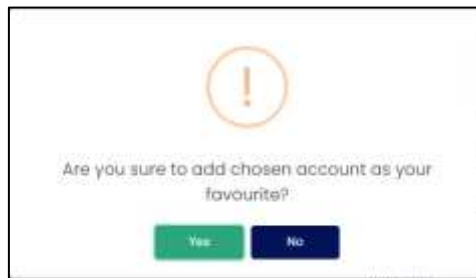
Proprietor Information			
No	Name	Identity No	Proprietor Type
1	LIM TOONG YEN	S 0555176 E	[01] Proprietor

[Close](#)

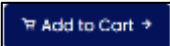
FIGURE 1.17: OWNER INFORMATION

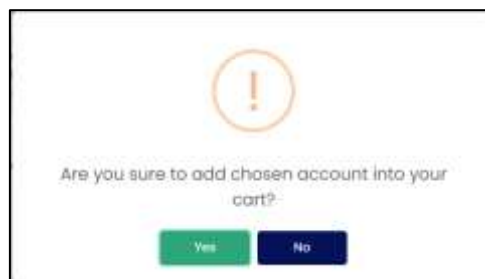
- (1) Click the  button to exit the Quit Rent information, Tax Information and Owner Information.
- v. Tick  icon on the Title No. to add it as your favourite or select it to proceed with the payment.

- (1) Click the  button to add ownership number as your favourite.
  - (a) Portal will display notification message.



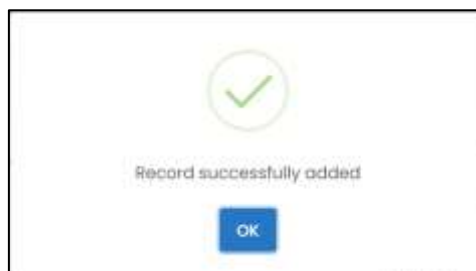
**FIGURE 1.18: VERIFICATION MESSAGE**

- (i) Click 'Yes' button to add Quit Rent information as your favourite. It will be added as favourite.
  - (ii) Click the 'No' button if you do not wish to add the Quit Rent information as favourite.
- (2) Click the  button to continue with the online payment. Verification message will appear.



**FIGURE 1.19: VERIFICATION MESSAGE**

- (a) Click the button 'Yes' to continue with the online payment. You will get a notification message.



**FIGURE 1.20: NOTIFICATION MESSAGE**


- (b) Click the button 'No' if you do not wish to the continue with the online payment.

- d. If the selected 'Search Type' is 'Title No', portal will display the title entry details page.

FIGURE 1.21: PAYMENT SEARCH

- i. Enter title no:

- District
- Mukim
- Title Type
- Title Number

- ii. Click the  button if you wish to change your agency search. Verify through the verification message.

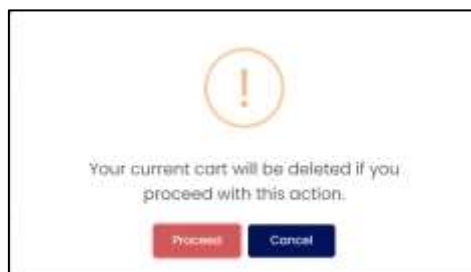


FIGURE 1.22: VERIFICATION MESSAGE

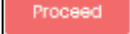
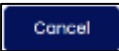


- (1) Click the  button to change the agency search. You will be directed to the Department/Agency options page.
  - (2) Click the  button if you do not wish to continue with the change of agency search. You will be taken to the payment trolley details.
- iii. Click the  button to empty the search space that has been filled in.
- iv. Click the  button to continue with the payment information search.
- (1) If the record is not found, portal will display the 'Record not found' message on the title list.



FIGURE 1.23: NOTIFICATION MESSAGE

No	Title No.	Lot No	Identity No	Status	Amount (RM)
No data available in table					

FIGURE 1.24: LIST OF TITLE

(2) If the record has been found, portal will display the title information in the title list.

No	Title No.	Lot No	Identity No	Status	Amount (RM)
1	02/02/02/00025928	0004888	055E76 E	Unpaid (This property has tax reduction)	583.00

FIGURE 1.25: LIST OF TITLE

- Click the **01/01/15/000001234** to view title information. Portal will display the Quit Rent Information, Tax Information and Owner Information.

Search information			
Land Title Information			
District	Mukim / Town / City	Type & Title No.	Type & Lot No.
[02] Johor Bahru	[02] Pientong	[02] 00025928	[01] LDT 0004888


FIGURE 1.26: TITLE INFORMATION

Quit Rent Information	
Quit Rent (RM)	563.00
Arrears of Waterway Rent (RM)	0.00
Notice 6A (RM)	0.00
Notice 11 (RM)	0.00
Penalty (After 30 September 2021)	0.00
Arrears of Quit Rent (RM) ( 0 )	0.00
Arrears of Penalty (RM) ( 0 )	0.00
Payment before 30/09/2021 (RM)	563.00
Payment after 30/09/2021 (RM)	563.00
<b>TOTAL (RM)</b>	<b>563.00</b>

FIGURE 1.27: TAX INFORMATION

Proprietor Information			
No	Name	Identity No	Proprietor Type
1	LIM TOONG YEN	S 0555176 E	[01] Proprietor

FIGURE 1.28: PROPRIETOR INFORMATION

(1) Click the  button to exit the Quit Rent Information, Tax Information and Owner Information.

ii. Tick the  icon on the Title Number to add the Title No. as your favourite in order make a payment.

(1) Click the  button to add Title No. as your favourite.

(a) Portal will display the notification message.

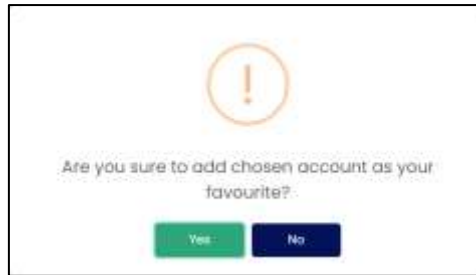



FIGURE 1.29: VERIFICATION MESSAGE

- (i) Click the 'Yes' button to add Title No. as your favourite. It will be added as favourite.
- (ii) Click the button 'No' if you do not wish to add Title No. as favourite.

- (2) Click the  button to proceed with the online payment. Portal will display the verification message.

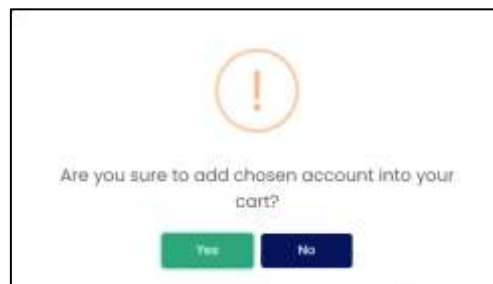


FIGURE 1.30: VERIFICATION MESSAGE

- (a) Click the button 'Yes' to continue with the online payment. You will get the notification message.



FIGURE 1.31: NOTIFICATION MESSAGE


- (b) Click the button 'No' if you do not wish to continue with the online payment.
- e. If 'Type of Search' that selected is 'Lot No', Portal displays entered lot no.



FIGURE 1.32: NOTIFICATION MESSAGE

i. Enter lot information:

- District
- Mukim
- Title Type
- Lot No.

ii. Click button  if want to change agency search. The portal displays confirmation message.

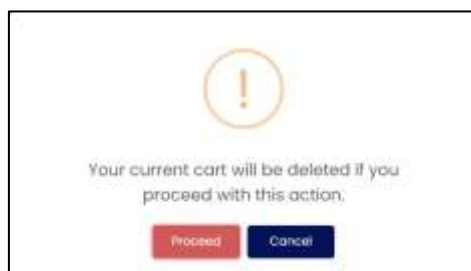
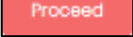
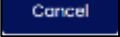


FIGURE 1.33: NOTIFICATION MESSAGE

(1) Click button  to change agency search. The portal displays Department/Agency Options.

(2) Click button  if do not want to continue any changes on agency search. The portal displays Payment Cart.

iii. Click button  to clear the entered area.

iv. Click button  to continue payment information search.

(1) If no record is found, the portal displays a “No Record” notification message and a “No Record” display on the title list.



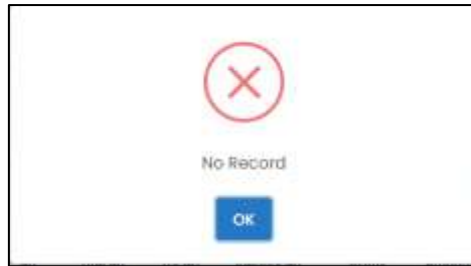


FIGURE 1.34: NOTIFICATION MESSAGE

No	Title No.	Lot No	Identity No	Status	Amount (RM)
No data available in table					

FIGURE 1.35: LIST OF TITLE

(2) If a record is found, the portal will display the title information in the title list.

No	Title No.	Lot No	Identity No	Status	Amount (RM)
1	02/02/02/00029928	0004888	S 055E76 E	Unpaid (This property has tax reduction)	583.00

FIGURE 1.36: LIST OF TITLE

- v. Click **02/02/02/00453054** to view title information. The portal displays the display of Quit Rent Information, Tax Information and Owner Information.

Search Information			
Land Title Information			
District	Mukim / Town / City	Type & Title No.	Type & Lot No.
[02] Johor Bahru	[02] Pientong	[02] 00029928	[01] LOT 00004888


FIGURE 1.37: QUIT RENT INFORMATION

Quit Rent Information	
Quit Rent (RM)	563.00
Arrears of Waterway Rent (RM)	0.00
Notice SA (RM)	0.00
Notice II (RM)	0.00
Penalty (After 30 September 2021)	0.00
Arrears of Quit Rent (RM) ( 0 )	0.00
Arrears of Penalty (RM) ( 0 )	0.00
Payment before 30/09/2021 (RM)	563.00
Payment after 30/09/2021 (RM)	563.00
<b>TOTAL (RM)</b>	<b>563.00</b>

FIGURE 1.38: TAX INFORMATION

Proprietor Information			
No	Name	Identity No	Proprietor Type
1	LIM TOONG YEN	S 0555176 E	[01] Proprietor

FIGURE 1.39: QUIT RENT INFORMATION

(1) Click button  to close Quit Rent Information, Tax Information and Owner Information.

vi. Tick on  the icon without a title, add the title as a favorite or choose no title to make a payment.

(1) Click button  to add a title number as a favorite.

(a) The portal displays notification message.

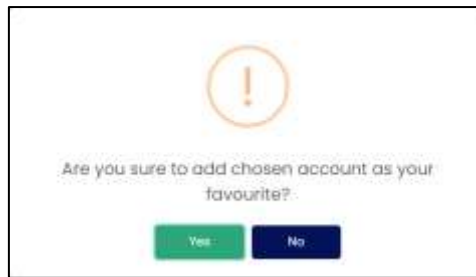



FIGURE 1.40: CONFIRMATION MESSAGE

- (i) Click the 'Yes' button to add title information as a favorite. Portal adds titles as favorites.
  - (ii) Click the 'No' button if do not want to add title information as favorite.
- (2) Click button  to proceed online payment. The portal displays confirmation message.

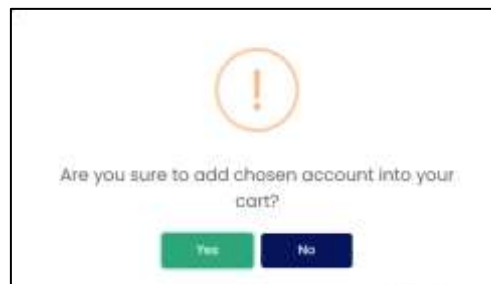


FIGURE 1.41: CONFIRMATION MESSAGE

- (a) Click button 'Yes' to proceed online payment. The portal displays notification message.



FIGURE 1.42: NOTIFICATION MESSAGE

- (b) Click the 'No' button to decline from proceed online payment.

## 7. Portal will display the Payment Trolley in details (Title No. List)

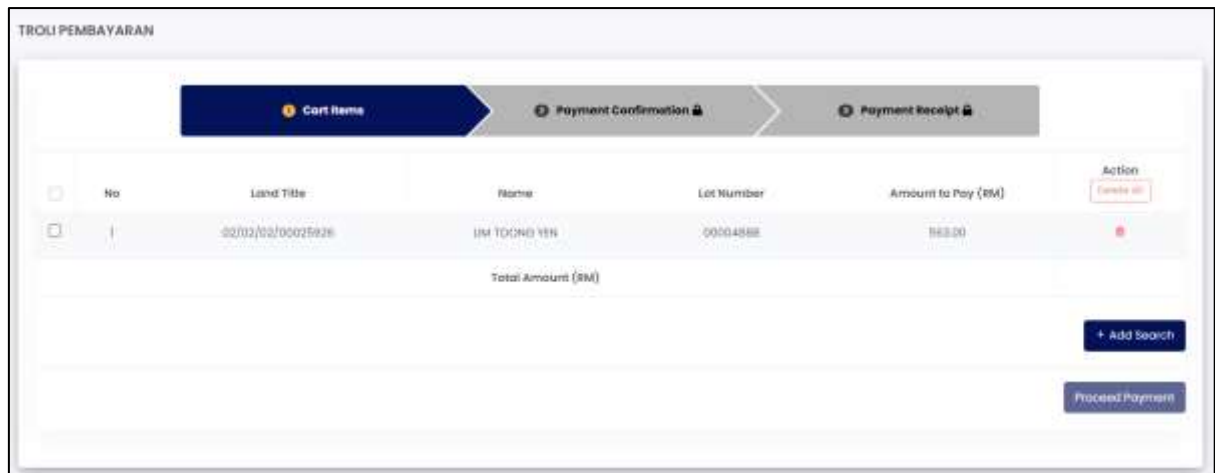


FIGURE 1.43: PAYMENT CART

- Tick the  icon on the ownership number in order to proceed with the online payment.
- Click the  icon to delete the title information on the payment trolley. Portal will display the verification message.

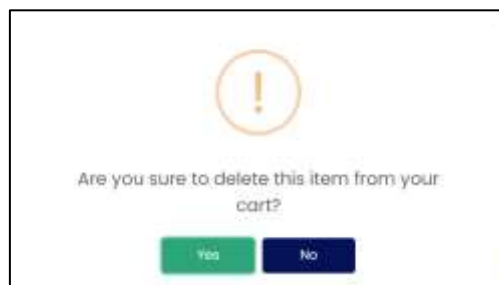


FIGURE 1.44: VERIFICATION MESSAGE

- Click the button 'Yes' to delete the title information. Portal will display the notification message.

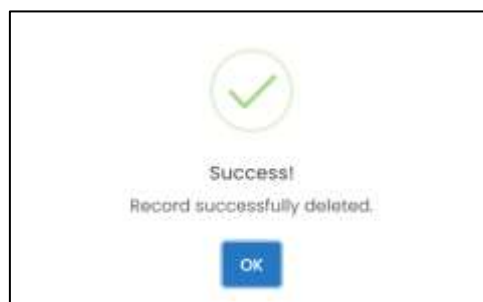


FIGURE 1.45: NOTIFICATION MESSAGE

- ii. Click the button 'No' if you do not wish to delete the title information.
- c. Click the **+ Add Search** button to add search information. You will be able to see the Payment page-Search section.



FIGURE 1.46: PAYMENT SEARCH

- d. Click the **Proceed Payment** button to continue with the online payment. Verification message will appear.



FIGURE 1.47: VERIFICATION MESSAGE

- i. Click the button 'No' if you do not wish to continue with the online payment.
- ii. Click the button 'Yes' to continue with the online payment. You will be taken to the Payment Cart (Select payment type)

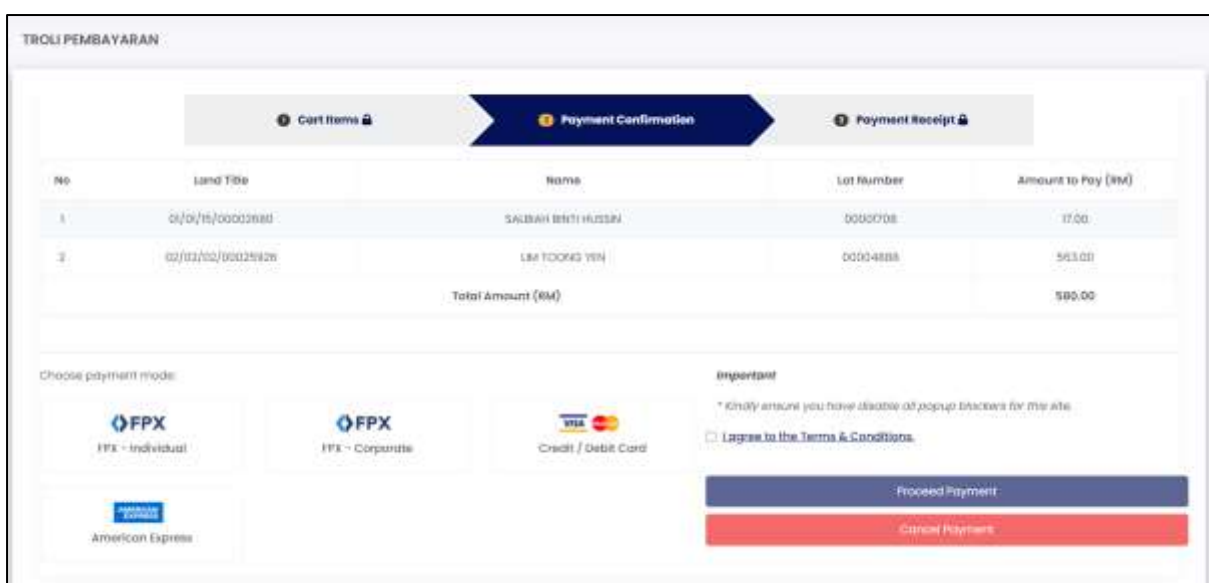


FIGURE 1.48: PAYMENT CART

e. If the logged in account is 'Company; account, key in the:

- Payer Name



FIGURE 1.49: PAYMENT CART

f. Choose Payment Mode:

- FPX – Individual
- FPX – Corporate
- Credit Card/Debit
- American Express

g. If the payment mode is 'FPX-Individual' or 'FPX-Corporate', select from the list of banks displayed.

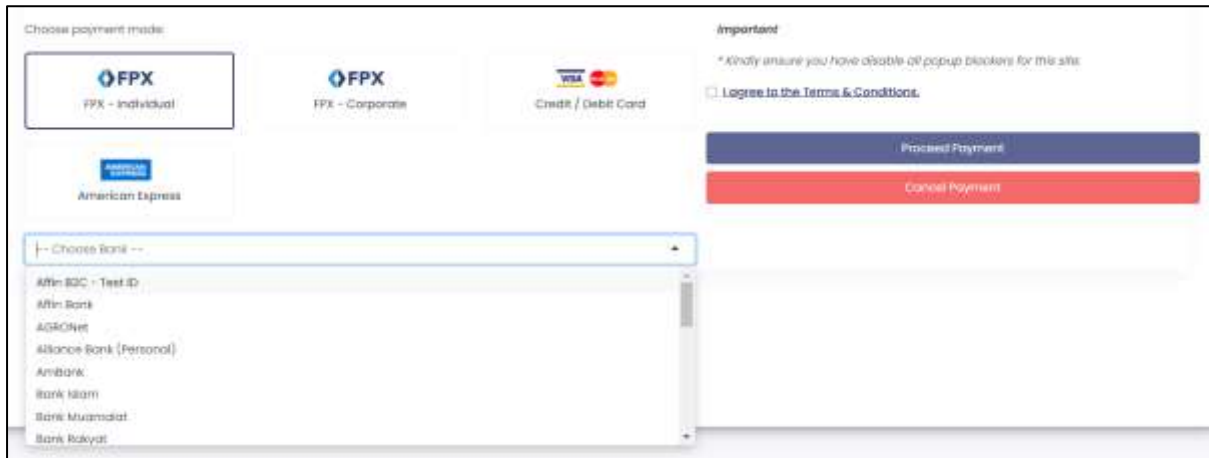


FIGURE 1.50: PAYMENT CART

- h. Click the  I agree to the Terms & Conditions. button, portal will display the Terms and Conditions.

### Terms of Use

**PLEASE READ THESE TERMS CAREFULLY. BY USING FPX YOU AGREE TO BE BOUND BY THESE TERMS.**

These terms apply to your access to, and use of all or part of this page including any website owned by PayNet where these terms are posted ("the Sites"). If you are using this page on behalf of any entity, you represent and warrant that you are authorised to accept these terms on such entity's behalf and that such entity agrees to indemnify you and PayNet for violations of these terms. This agreement contains disclaimers and other provisions that limit our liability to you.

In the event there is any conflict or inconsistency between these terms and any other terms of use that appear on the Sites, these terms will govern. However, if you navigate away from the Sites to a third party site, you may be subject to alternative terms and conditions of use, as may be specified on such site. In such event, the terms and conditions of use applicable to that site will govern your use of that site.

**Definitions**

In this terms and conditions, "You", "Yours" means any person or entity using FPX ("Service"), unless otherwise stated. "PayNet", "We", "Us" or "Our" will refer collectively to Payments Network Malaysia Sdn Bhd Sdn Bhd (836743-D) as the owner and operator of FPX unless otherwise stated. All references to a "Financial Institution" refer to the FPX participating bank(s) that offers the Internet Banking facilities that you are dealing with. All references to a "Merchant" refer to the FPX participating merchant(s) or seller(s) that subscribe to FPX as one of the payment options. All references to an "Acquirer" refer to the participating "Financial Institution" and/or "non-Financial Institution" who acquires Merchants to subscribe to FPX.

**The Service**

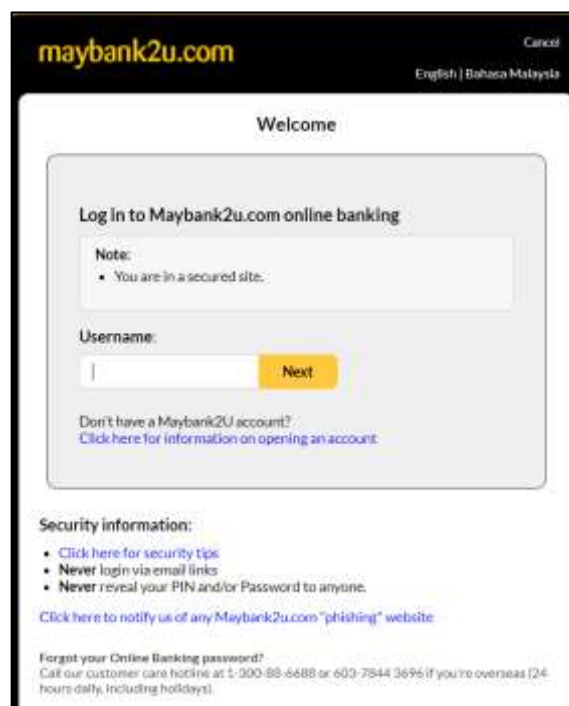
By accessing and using this page you hereby agree and accept the terms and conditions for FPX as contained herein. If you do not accept these terms, please immediately discontinue your access to this page. We may change the terms periodically without prior notice, so please check them from time to time as your continued use of this page signifies your acceptance of any changed term.

**Disclaimer**

We are not responsible for interruptions or limitations to the Service which are caused or arise from the Merchant's and/or the Financial Institution's, as the case maybe, system capacity limitations, system repairs or modifications, or in response to suspected fraud, abuse, hacking or malicious viruses, or misuse of the internet network. You agree that the Service may be interrupted due to maintenance, updates or system or network failures and we disclaims all liability for damages caused by any such interruption or errors in functioning.

FIGURE 1.51: TERMS AND CONDITIONS

- i. Click on  I agree to the Terms & Conditions. button to proceed with the online payment. User will be directed to the selected online banking system.



The screenshot shows the Maybank2u.com online banking login interface. At the top, there is a 'Cancel' link and the language 'English | Bahasa Malaysia'. The main heading is 'Welcome'. Below it, the text reads 'Log in to Maybank2u.com online banking'. A note states 'Note: You are in a secured site.' There is a 'Username:' label followed by an input field and a yellow 'Next' button. Below the login form, there is a link: 'Don't have a Maybank2U account? Click here for information on opening an account.' At the bottom, there is a 'Security information:' section with three bullet points: 'Click here for security tips', 'Never login via email links', and 'Never reveal your PIN and/or Password to anyone.' There is also a link: 'Click here to notify us of any Maybank2u.com "phishing" website.' At the very bottom, there is a link: 'Forgot your Online Banking password?' and a note: 'Call our customer care hotline at 1-900-88-6688 or 603-7844 3696 if you're overseas (24 hours daily, including holidays).'

FIGURE 1.52: ONLINE BANKING SYSTEM LOGIN

**Secure Payment Page**  
Please key in your card details to complete your purchase. All fields are mandatory and must be completed before your payment can be processed. All information exchange is secured.

**Your transaction summary**

Merchant Name	360523
Amount	MYR 20.00
Description	Order from Merchant Test Store
Payment Ref.	20141106_113151

We comply with applicable privacy laws. All information collection on our web pages are for our private and confidential. Please note that by providing your personal information to us, you consent to our privacy statement that governs your account.

**Please enter your card details**

Name On Card

Please enter name as stated on card

Card Type  
\* **VISA**

Card Number

Expiry Date  
Month  Year

CARD SERVICE

Card Issuer Country

**Before you proceed:**  
 - Disable pop-up blockers.  
 - Please confirm & proceed on your browser.  
 - Renewal capability. We may explore it in the future. Thank you and have a nice day!

**NOTE:**  
 Upon clicking on submit, you will be redirected to the Payment Gateway Provider's system. Please do not refresh or close your browser until your transaction is completed.

FIGURE 1.53: ONLINE BANKING SYSTEM LOGIN DETAILS

- j. If the payment process is unsuccessful, portal will display the payment receipt with 'Unsuccessful' status.

**PAYMENT RECEIPT**

Cart Items → Payment Confirmation → **Payment Receipt**

No	Date & Time	Transaction ID	Type of Payment	Status	Amount (RM)	Action
1	20/10/2023 01:03 PM	<input type="button" value="MAGNET"/>	Card Item	Bank rejected transaction	20.00	View

FIGURE 1.54: UNSUCCESSFUL PAYMENT RECEIPT STATUS

- k. If the payment process if successful, portal will display the payment receipt with 'Successful' status.

**RESIT PEMBAYARAN**

Cart Items → Payment Confirmation → **Payment Receipt**

No	Date & Time	Transaction ID / PPN	Order No.	Type of Payment	Status	Amount (RM)	Action
1	20/10/2023 07:58 PM	<input type="button" value="MAGNET"/>	130221000000	Card Item	Approved	20.00	View Add from Receipt

FIGURE 1.55: PAYMENT RECEIPT WITH SUCCESSFUL STATUS



- i. Click the 20210709161017 under the transaction ID column to see the payment information in details. (Refer figure 1.44)

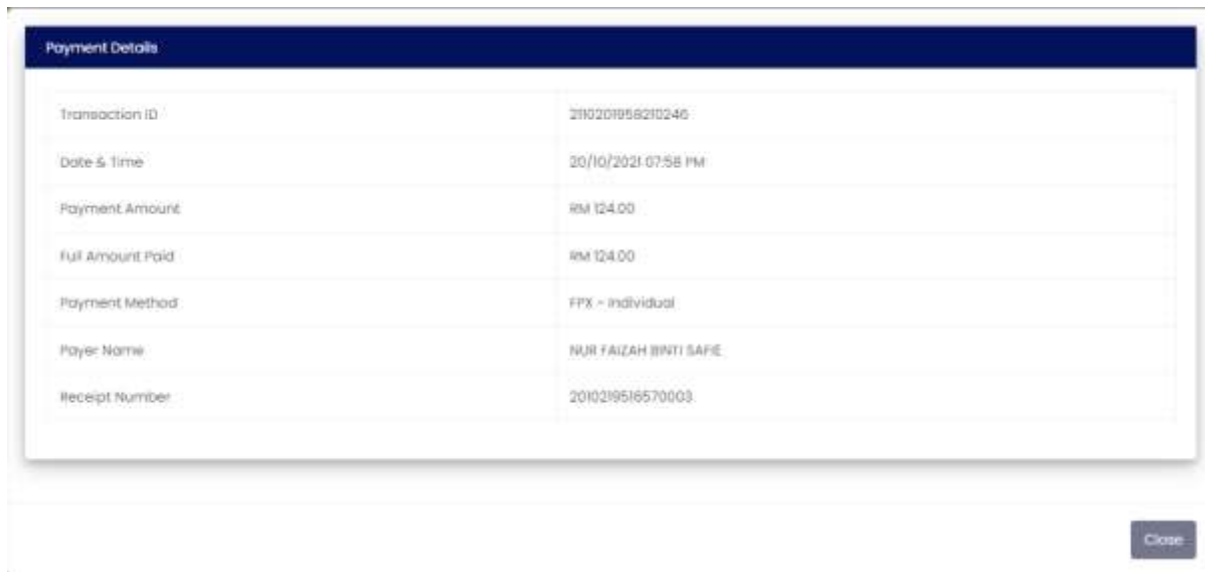


FIGURE 1.56: PAYMENT DETAILS

- (1) Click the Close button to exit the Payment Information.

- ii. Click the ↓ icon to download payment receipt.
- iii. Click the ★ icon to make the ownership number that has been paid as favourite account.



FIGURE 1.57: RECEIPT PRINTING